Shared learning

Theme of the week Pressure relieving air mattress - trouble shooting and management

Date 17/02/2025

Background and context The ward staff is not aware of the process re: trouble shooting and the management of a pressure relieving air mattress

What happened?

There was a Datix report about a faulty air mattress out of hours and the staff is unsure about how to manage this issue in a timely manner.

What should have happened?

RHN Intranet in the Tissue Viability Resources tab has a flowchart about pressure relieving air mattress management and an air mattress quick user guide that the staff can use for guidance

What we will do differently next time

To inform ward staff about the availability of this resource and where to access it

For a copy of this guidance to be printed and available on the ward bulletin for easy staff access

What have we learned?

When there is a new or updated guidance, it is important that this information is communicated well to everyone.

It is also important to consider feedback from staff using the guidance.

☑ I have read this

Name	Job role	Signature