Shared learning

Theme of the week

Fiiming and Photo capturing

Date

16/12/2024

Background and context

Student nurse in assembly room with patients, residents, staff, family for a concert . Family member spotted them using their mobile phone to film the concert including capturing images of residents. Family member became very upset as their loved one cannot consent to having their image captured.

What happened?

Student was filming the artist during the concert event. Whilst filming, they unintentionally filmed some resident and relatives for a few seconds. One of the relatives approached the organiser and reported the student. The relative felt upset they were filmed without their consent.

Thus, the organiser approached the student and asked them for the videos to be deleted immediately. The student did so and showed the organiser that the videos were deleted off their personal phone.

What should have happened?

Students should not be filming or taking photos without any permision from colleagues, residents and relatives. Students are not supposed to use their mobile phones in the clinical area or when patient facing.
If the patient and or resident consents for photos or videos to be taken, ward phones or iPads should be used and not personal phones. The incident of photocaptuing and filming should be documented in the Patient's notes.

What we will do differently next time

Clinical Education team will further reinforce GDPR policy and RHND's policy regarding filming and Photo capturing in the clinical area. A leaftet of RHND GDPR policy will be integrated in the Students Induction. The content of the leaflet is upon the advise of our Data Protection Office, relevant for student placement.

What have we learned?

Follow organisation GDPR policy in not using personal mobile phones, iPads in the clinical area and in any event held in the organisation.

If there is a need to document an event, consent should be given by either the patient, relative or from a senior member of the team. This will be documented accordingly in the Patient's notes.

☑ I have read this

Name	Job role	Signature