Planned server update schedule

A series of essential server software updates will commence next week. There will be some downtime of some systems. The work will be from **Tuesday 13 August** to **Thursday 19 September**, starting at **9am** unless otherwise stated.

Where more than one service is affected, they will run together, not one after another.

The programme of affected services is:

August	Services areas and applications affected [expected downtime]			Notes
Tues 13	Compass best database		[4hrs]	Email archive will complete after the works (no gap in archive)
	Email archive			
Wed 14	Fundraising Raiser's Edge		[4hrs]	
	Dental Applications			
	Self-service password Resets			
Thurs 15	Wandsworth nurse call reporting services only		[6hrs]	Wandsworth nurse call core functions not affected
	L&D reporting		[4hrs]	
Tues20	Xrays / Pacs		[4hrs]	
Wed 21	Civica / Payroll		[2hrs]	
Thurs 22	Datix [4hrs]		[2hrs]	No remote access sessions in this period
	Remote access VPN 2FA keys			
Wed 28	RHN Roster User Self-service Payslips	Belinger room booking Bed Management	[4hrs]	
Thurs 29	Proactis All Finance Applications Civica		[2hrs]	
September				
Wed 04	Remote users using remote.rhn.org.uk		[4hrs]	This will not affect VPN users
Thurs 05	Saffron Patient Orders.			After 3pm
Wed 11	Estates CAFM Ticket System		[2hrs]	
Thurs 12	Backup Servers		[4hrs]	
Tues 17	Printers			
Wed 18	SSO authentication page. RHN Roster	Zivver Workplace Zoom	[2hrs]	No new Zoom sessions in this period
Thurs 19	File Server - Groups, Department and personal Drives		[4hrs]	