

What happens now?

Once the death has been verified, the nursing staff will respectfully prepare for the transfer to the mortuary, to a place nominated by the family, or in an **Advance Care Plan**. In this preparation, any religious or cultural customs will be observed and dignity will be maintained throughout.

Our mortuary is located at a local funeral directors where, if you wish, you may view your loved one. Their details are:

Evershed

120 Wandsworth High Street
London SW18 4JP
020 8874 3759

Evershed will be able to help with funeral arrangements or assist you in contacting a funeral director of your choice.

The death must be registered within **five days** at the register office, within the borough where the death took place unless the Coroner is investigating the cause of death.

Deaths that occur at the Royal Hospital for Neuro-disability are registered with:

Wandsworth Register Office

Wandsworth Town Hall, Wandsworth High Street
London SW18 2PU
020 8871 6120

The process for registering a death is as follows:

1. The Medical Certificate of Cause of Death (MCCD), which is issued by the certifying doctor, will be emailed to the Register Office.

From April 2023, doctors in the UK are required to refer all deaths to the Medical Examiner. This may mean a slight delay in issuing the MCCD and the Medical Examiner may call you.

2. Please contact the Register Office to confirm that they have received the certificate before making an appointment.
3. Book an appointment online once the Register Office has confirmed they have the necessary paperwork. Appointments are available Monday to Friday between 9am and 4.30pm.

Here is the link:

<https://www.wandsworth.gov.uk/births-death-and-ceremonies/deaths/register-a-death/>

In some circumstances, the Coroner will need to conduct a routine inquest. In other cases, the Coroner may need to make more enquiries. In this case, there may be a delay in the delivery of the MCCD, affecting funeral plans. If you would like more information about this, please ask.

We will help you to sort through the personal effects of your loved one. Our Bereavement Support can give advice about the process involved in death registration. Our Chaplain can give advice about funeral arrangements.



I feel strange...

Following the death of your loved one, you will face a period of change and a number of different feelings.

Bereavement is a very individual experience.

- There is no right or wrong way to react
- You may have thoughts and feelings that you did not expect to have
- The change in routine or lifestyle can be very painful and difficult
- It can sometimes feel lonely because people don't always know what to say

Give yourself time, and try to avoid making any major changes or decisions. Most of them can wait for a while.

If you think that you are unwell, please contact your GP.

There may be times when you need help, advice, counsel and support. This pack contains contact numbers if you need a listening ear, or want counsel and support during your bereavement.

We hope that you find this information helpful.



**Royal Hospital for
Neuro-disability**

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