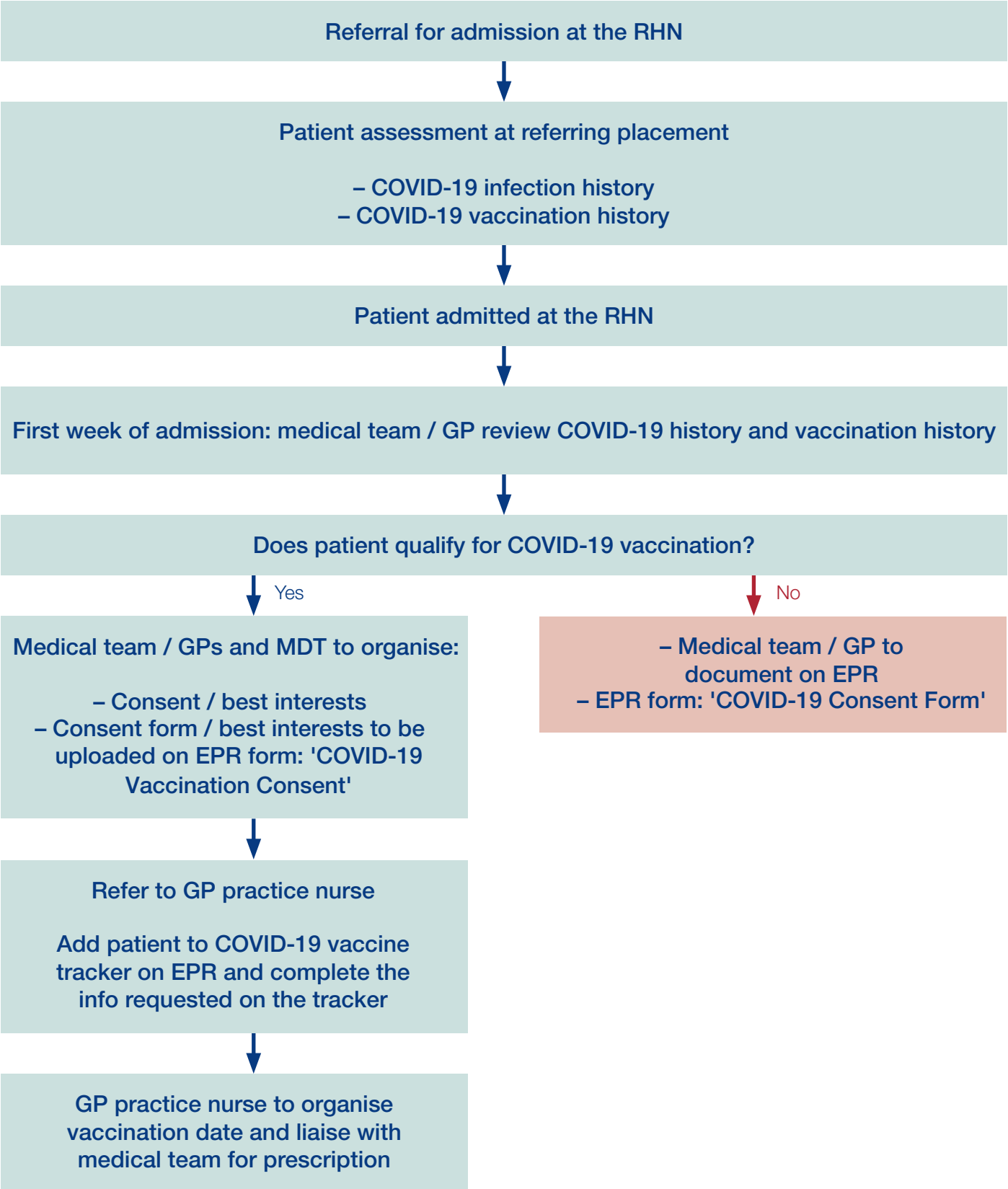COVID-19 vaccination process v2.1 March 2021